

ePro Tracker is an advanced real-time online reporting solution that goes way beyond eliminating the obvious downsides of paper incident reporting.

With ePro Tracker, employees can fill out report forms online designed by administrators to report incidents such as vehicle accidents, equipment failures, communication issues, injuries, customer service issues, commendations, and more. As reports are submitted, managers are notified and can log into ePro Scheduler Plus to add notes and upload files.

Managers have access to an additional set of custom forms for documenting items such as disciplinary actions, performance reviews, commendations, and more.

Notification tools ensure that no report falls through the cracks while detailed permissions ensure that the right managers have access to the right reports. ePro Tracker saves you time and allows for seamless communication between the field and management 24/7/365. Never lose track of a report again with ePro Tracker!

ePro Tracker is available as a standalone web-based tool, or can be used with ePro Scheduler, eCore's employee scheduling and timekeeping solution, ePro Fleet, ePro ConEd, and ePro Inventory, all via a single login.

Key Features

Drag and drop form creation with cloning functionality

Save fields and sections as a template to use on future forms

Assign forms to employees to be completed within a specific timeframe

Add management notes, start Q&A sessions, and upload files to reports

Dynamically report on incident data

Create custom categories for form filtering

Group related reports into cases

Assign reports to specific managers and email notifications when forms go unmanaged

Create sections only viewable by management

Allow users to save unfinished forms to submit at a later time

