



## EPRO SCHEDULER CASE STUDY

### *North Greece Fire District- Rochester, NY*

Prior to using ePro Scheduler for scheduling and timekeeping, we were using pen and paper for everything including availability calendars, vacation request slips, and time-cards. Our department needed a more efficient way of handling paper trails and accessing employee calendars and timekeeping. There was a major lack of organization and waste of manpower hours collecting paper slips for everything required from multiple stations. Our previous method worked when we only had a small amount of employees, but was not working anymore because of our increased size.

Our top priorities in selecting a new scheduling product were that it needed to be internet based and easy to use! After viewing many products, we chose ePro Scheduler for two main reasons- it was highly recommended from a local ambulance service and because it could do everything we were looking for. eCore Software's product line fit all our needs and we use every ePro tool they have to offer.

As an overall organization, we are extremely more organized and have saved literally hundreds of hours a year thanks to ePro's scheduling and timekeeping processes. When compared to our previous methods, we save at least 10 hours a week as a result of using ePro Scheduler. This time saved is priceless to us in regard to man hours worked, and our employees have been able to spend valuable time focusing on other tasks within the department. For example, by giving our employees the ability to do so many things electronically- timecards, vacation requests, shift swaps, availabilities, truck check sheets- we as an organization have more time to concentrate on training & emergency responses.

Our favorite features about ePro Scheduler is that it is internet based and the support staff at eCore has always been extremely helpful. eCore has met all our needs and continues to respond efficiently and diligently to any needs as they arise.