

“ePro Manager has brought a sense of accountability and professionalism to our workplace.”

Bob Hall, General Manager
First Responder EMS, Chico, CA



ePro Manager *Records Management System*

ePro Manager is an all-in-one web-based Records Management System for the public service industry. Eliminate dual entry of duplicate records across a myriad of products that don't share information.

eCore goes a step further by sharing data with other vendor products using the latest Internet technology.

Use it to manage human resources (HR), continuing education (CE), vehicles and major equipment items, distributed inventory, electronic documents, field locations and more.

ePro Manager provides the tools you need to run your operation smoothly and cost effectively.



Vehicle Management & Maintenance

Manage all vehicles in the fleet with the vehicle management tools.

- Vehicle problems can be reported online by any employee
- Preventive maintenance functions provide easy mileage reporting and alerting when scheduled maintenance is due.

Dispatch Incident Reporting

ePro Manager includes web-based NEMSIS compliant ePCR (electronic Patient Care Report) reporting and patient documentation.

- Employees can securely record PCRs, EMS agency & personnel info for regulatory reporting
- Incident & patient data can be imported from leading CAD systems
- View incident reports and export to many EMS billing systems

Employee Incident Tracking

The ePro Incident Tracker provides an interface for employees to report various incidents such as vehicle collisions, equipment failures, general complaints, crew conflicts, protocol issues, sexual harassment, commendations, and much more.

- Disperse reports to various management groups.
- Open cases containing multiple reports.
- Add administrative notes & upload relevant files.
- Notify all involved employees of the final outcome.

Medical Necessity

User defined protocols can be configured and followed by personnel to minimize medical necessity denials and increase revenue. Easily accessible on the web for initial entry by dispatchers and for later access by billing personnel.

Continuing Education

Course records can be created in ePro Manager and mapped to their national or local agencies. Easily view the courses each employee has taken as they pertain to the status of national and local agency requirements.

- Create online course material that employees can easily access from the web
- Create complete classroom course records and manage the class roster
- Employees can sign up for courses on the Internet up to the class maximum entered for the course.
- Manage employee certifications & expiration dates
- Supervisors can approve & log field training reported by employees

Inventory Management

ePro Manager provides full inventory and warehouse management - add, edit, and view inventory; request items directly from a central supply facility; create new purchase orders and edit existing ones; monitor the status of inventory requests and purchase orders.

Employee Management

Consolidate all employee information with the ePro Manager employee profile manager. Personal and professional data along with uploaded documents, calendar dates and continuing education status is available on each employee record. Manage job descriptions, employee applications & job postings.

Document Management

Use the online document manager to upload documents and make them easily accessible on the Internet. Revisions are maintained so you never have to worry about overwriting key files. Document indexes record essential data so documents can be easily found & attached to employee, vehicle or field location records.

Integrated Calendar

Improve communications between supervisors and field employees with the integrated Calendar.



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