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eCore Introduces *ePro Incident Tracker*

DALLAS, TX April 12, 2007 - eCore Software announced today the release of *ePro Incident Tracker 2.0*, the latest human resource addition to *ePro Manager*, eCore's web-based record management software.

The *ePro Incident Tracker* provides a paperless solution to submitting, tracking, and organizing employee incident reports, such as vehicle collisions, equipment failures, general complaints, crew conflicts, protocol issues, sexual harassment, commendations, and much more.

Employees can file an incident report online. As soon as the incident is reported, it is made available to the appropriate management personnel. The software filters each report to the appropriate management personnel based on incident types. Managers are granted access to particular incident types and can add notes and upload pertinent files to keep all of the needed information in one place.

Case administrators can view all of the reports for each incident type and can group reports together into cases and add any notes or files to the entire case. The case creating capability is like an online filing cabinet. Any incident reports, files and notes can be easily grouped and located. When resolution to an incident occurs, case administrators can close the case and easily contact all parties involved of the final outcome.

Here are some of the perks. Custom fields can be added to predefined report forms, to produce forms that are exactly like their paper forerunners. Never fill out another paper incident report again! Email notifications can be set up, so that the appropriate supervisor is informed if a report has not been handled in the set amount of time. The information is stored online, and easily accessible to those who need to work on it. All that is needed is a web browser and an Internet connection! No worries about the wrong people getting access to sensitive data either, as the secure web interface will only allow only the specified users access to privileged information.

About eCore Software

eCore Software Inc. has been a leading provider of HR management solutions to Public Service industry operations like EMS companies, fire departments and police departments since 1998.

Visit www.ecoresoftware.com today to request an online demonstration.